

## **PROPERTY ACCEPTED AT THE GATEHOUSE**

The prison will only accept property that has been approved from within the facility by Management. It is important that you communicate with the person you are visiting to ensure the prison has approved the items you have been requested to bring.

Approval must be sought to ensure the items that are deemed acceptable and there is enough room to store the items. If approval has been granted, the prison will accept these items at the Gatehouse and provide you with a receipt.

## **TRANSPORT TO MELALEUCA PRISON**

### **Parking**

There is no designated visitor parking area at Melaleuca Women's Prison but there are two big parking areas for staff and visitors.

### **Public Transport**

Transperth bus 519 runs between Armadale and Murdoch train stations and has stops on Nicholson Road.

For more transport information visit [www.transperth.wa.gov.au](http://www.transperth.wa.gov.au) > Timetables

## **MORE INFORMATION**

[www.correctiveservices.wa.gov.au](http://www.correctiveservices.wa.gov.au) > Prisons > Prison locations > Melaleuca

Melaleuca Women's Prison Booking Line: (08) 6258 0285

Melaleuca Women's Prison: (08) 6258 0205

### **RESET FAMILY VISITOR CENTRE**

Melaleuca Women's Prison

Nicholson Road

Canning Vale WA 6155

Ph: 6258 0235

### **POSTAL ADDRESS:**

Locked Bag 4

CANNINGVALE WA 6970

[www.reset.org.au](http://www.reset.org.au)



Aboriginal  
Corporation

ReSet Service

Melaleuca  
Family Centre



**Our aim is for families to be connected  
and experience “a good visit”**

Reset delivers services to women, their families and friends in Perth prisons. We provide our services here at Melaleuca and in the community after release.

## FAMILY VISITOR CENTRE

ReSet staff at the Family Support Centre are available to talk to visitors, answer questions and provide emotional support. We can also assist where other types of support may be required.



### HOW TO BOOK A VISIT

Bookings can be made by phone.

To make a booking call 6258 0285, Monday to Friday during the following hours:

8.30 am - 12.00 pm & 12.30 pm - 3.30 pm

**Bookings must be made 24 hours in advance.**

A maximum of three adults and a reasonable number of children at one time per visit. Visits will normally be one hour in length.

### SOCIAL VISIT SESSIONS

Mon	10:00 – 11:00	1:30 – 2:30	3:00 – 4:00	4:30 – 5:00
Tue	10:00 – 11:00	1:30 – 2:30	3:00 – 4:00	4:30 – 5:00
Wed	10:00 – 11:00	1:30 – 2:30	3:00 – 4:00	4:30 – 5:00
Thurs		1:30 – 2:30	3:00 – 4:00	4:30 – 5:00
Fri	10:00 – 11:00	1:30 – 2:30	3:00 – 4:00	4:30 – 5:00
Sat	10:00 – 11:00	1:30 – 2:30	3:00 – 4:00	4:30 – 5:30
Sun	10:00 – 11:00	1:30 – 2:30	3:00 – 4:00	4:30 – 5:30
Public holidays	10:00 – 11:00	1:30 – 2:30	3:00 – 4:00	4:30 – 5:30

Note: There are no visits on Good Friday and Christmas Day.

To avoid delay, visitors are advised to arrive at Melaleuca 30 minutes prior to their scheduled visit and meet at the Family Visits Centre located outside the Front Gate to register and obtain a locker if required.

## VISITING WITH CHILDREN

Children are welcome to visit the prison. Children under the age of 18 years need to be supervised by an adult at all times.

If you wish to bring children please advise the Officer at the time of booking the visit.

Child visit restrictions may apply to some prisoners.

## DRESS CODE APPLIES FOR ALL VISITORS

*All visitors are required to wear enclosed footwear*

Please check [www.correctiveservices.wa.gov.au](http://www.correctiveservices.wa.gov.au) or ask us for details.

## SENDING MONEY TO PRISONERS

You can provide a prisoner with money by cash, money order or EFTPOS (EFTPOS is preferred during Covid-19 restrictions).

To deposit cash, visit the cashier during your visit. The cashier accepts cash but doesn't carry change. The cashier is located at the Gatehouse and is open Monday to Friday during the following hours:

- 8:15am - 11.30 pm & 12.30pm - 3.45 pm

Or

You can post a money order to:

**Attention: The Cashier,**  
**[prisoner name]**  
**Locked Bag 4**  
**CANNINGVALE WA 6970**

Or

You can also send money to prisoners online via the Department of Justice website

## MAIL

You can post mail to;

**[prisoner name]**  
**Locked Bag 4**  
**CANNINGVALE WA 6970**

Or

Hand deliver by leaving it in the mail box at the Family Visitor Centre

## STATUTORY DECLARATIONS

The prison completes security checks on all visitors before they can visit someone in prison. You need to complete a Statutory Declaration when visiting someone in prison for the first time. You will be required to bring identification documents and complete a Statutory Declaration at the visitor centre before you enter the prison.

You can learn more at [www.correctiveservices.wa.gov.au](http://www.correctiveservices.wa.gov.au) or ask ReSet staff about the types of ID you will need to bring.

