

- 2. EFTPOS transactions** at the prison Cashier.
Mon, Tues, Thurs, Fri 8.15 am to 12.00 pm & 1.00 pm to 3.15 pm
Wed 9.30 am to 12.00 pm & 1.00 pm to 3.15 pm
- 3. EFTPOS at the prison's Front Gate Senior Officer.**
Weekends and public holidays (only if you also have a visit booked)
8.15 am to 12.00 pm & 1.00 pm to 3.15 pm
- 4. Money Order (with your address on the back) by Australia Post.**
Send it to: Attention: The Cashier, [prisoner name],
Hakea Prison, Locked Bag 111, Canning Vale WA 6970

IMPORTANT NOTES ABOUT DEPOSITING MONEY

- You can only deposit money into the account of a prisoner you are registered to visit.
- On weekends, you can only deposit money into accounts for the prisoners you are visiting that day, and this must be before the visit.

TRANSPORT TO HAKEA PRISON

Parking

There is a visitors' parking area at Hakea Prison.

Public Transport

Transperth bus 519 runs between Armadale and Murdoch train stations and has stops on Nicholson Road.

Note: The 519 bus does not run on weekends

For more transport information visit www.transperth.wa.gov.au > Timetables

MORE INFORMATION

www.correctiveservices.wa.gov.au > Prisons > Prison locations > Hakea

Social & E-Visit Bookings enquiries email: hakeasocialvisits@justice.wa.gov.au

Hakea Prison: (08) 9366 6333

**RESET FAMILY
VISITOR CENTRE**
Hakea Prison
Nicholson Road
Canning Vale WA 6155
Ph: (08) 9366 6461
www.reset.org.au

POSTAL ADDRESS:
Hakea Prison
Whadjuk Country
Locked Bag 111
Canning Vale WA 6970



ReSet Service

Hakea
Family Centre



Our aim is for families to be connected and experience “a good visit”

Reset delivers services to men, their families and friends in Perth prisons. We provide our services here at Hakea and in the community after release.

FAMILY VISITOR CENTRE

ReSet staff at the Family Support Centre are available to talk to visitors, answer questions and provide emotional support. We can also assist where other types of support may be required.

KID'S CORNER

Hours: 12:30–4pm, Saturdays and Sundays *Please ask us for details*

HOW TO BOOK A VISIT

To visit a family member or friend, complete Hakea Prison's Visit Bookings form on www.correctiveservices.wa.gov.au > Prisons > Prison locations > Hakea Prison > [online visitors booking form](#)

For assistance with booking a visit

email hakea1resetfc@gmail.com

phone 08 9366 6461



CENTRE HOURS

Monday, Tuesday, Thursday & Friday 8am–4pm

Wednesday 9:30am - 4pm

Saturday, Sunday & Public Holidays 8am–4:30pm

Closed Christmas Day and Good Friday

VISIT SESSIONS

	Social	Social	Social	E-Visit
Mon		10:00	1:30	3:00
Tue		10:00	1:30	3:00
Wed		10:00 Protection visit Children allowed	1:30	3:00
Thurs		10:00	1:30	3:00 Protected e-visit
Fri		10:00	1:30	3:00
Sat	8:30	10:00	1:30	3:00
Sun	8:30 Protection visit	10:00	1:30 Protection visit Children allowed	3:00

DRESS CODE APPLIES FOR ALL VISITORS

All visitors are required to wear enclosed footwear

Please check www.correctiveservices.wa.gov.au or ask us for details.

STATUTORY DECLARATIONS AND YOUR VISIT

The prison completes security checks on all visitors before they can visit someone in prison. You need to complete a Statutory Declaration Form when visiting someone in prison for the first time. You will be required to bring identification documents and complete a Statutory Declaration Form at the visitor centre before you enter the prison. Visit www.correctiveservices.wa.gov.au to learn more or ask **ReSet** staff about the types of ID you will need to bring.



MAIL

You can send mail to prisoners in two ways:

1. Drop it into the mail box in front of the **ReSet** Family Visitor Centre. Write the person's name and unit number on the front and the sender's name on the back of the envelope. The centre provides paper and envelopes.

Note: no cash in envelopes, please see cashier details below.

2. Send it via Australia Post:

Post to Hakea Prison, Whadjuck Country, Locked Bag 111, Canning Vale WA 6970

*Restrictions apply to mail contents – check with the Department of Justice or **ReSet** for details.*

PRISON CASHIER (Cash limit of \$200 for spending and \$100 phone)

You can deposit money to prisoners' accounts (via the prison) in 4 ways:

1. Deposit funds online

Note: the identity and relationship to the Prisoner must be verified before money can be accepted on the Prisoner's behalf.

If you are not an **Approved Visitor** you will need to complete the **Declaration form** (Adult Custodial Rule 7 – Appendix 4) and provide the appropriate identification for a Prison Officer at the Hakea Front Gate to sight prior to your visit.

Things to know before verifying ID at Hakea

- Bring valid photo ID and other documents
- Arrive at the prison 30 minutes before the visit
- Verification of identification undertaken at Hakea Front Gate within the following hours; **Monday to Friday** 8.15 am to 12.00 pm and 1.00 pm to 3.00 pm

Once you are an Approved Visitor you can submit a deposit request online

Go to the Department of Justice webpage (www.wa.gov.au) > Hakea Prison > Sending money to prisoners

Click **Online Payment** and Submit a request to deposit funds. Once your request has been received a verification process is undertaken

Once verified you will be provided with a payment link. *Please note it may take up to 48 hours before you receive your payment link*

See 3 more ways to send money to prisoners plus more important info on next page →