

MAIL

You can send mail to prisoners in two ways:

- 1. Drop it into the mail box** at the **ReSet** Family Visitor Centre. Write the person's name on the front and the sender's name on the back of the envelope. The centre provides paper and envelopes.
- 2. Send it via Australia Post:**
Post to Bandyup Prison, PO Box 100, Guildford WA 6935
Restrictions apply to mail contents – check with the Department of Justice for details.

TRANSPORT TO BANDYUP PRISON

Parking

There is a visitors' parking area at Bandyup Prison

Public Transport

For more transport information visit www.transperth.wa.gov.au > Timetables

Visitor Bus Service

A visitor bus service is available for the 3pm visit on Saturdays and Sundays only.

The bus departs Midland train station at 2:30pm arriving at Bandyup for the 3pm visit. The bus then departs from Bandyup at 4:15pm and returns to the Midland train station.

MORE INFORMATION

Prison Visit Booking Line: (08) 9374 8710

Bandyup Women's Prison: (08) 9374 8700

www.correctiveservices.wa.gov.au > Prisons > Prison locations > Bandyup

From 31st October 2022, Bandyup will be a smoke free prison. This includes all areas of the prison as well as visitor carparks and waiting areas.

**RESET FAMILY
VISITOR CENTRE**
Bandyup Women's Prison
100 Middle Swan Road
West Swan WA 6005
Phone: (08) 9374 8761
www.reset.org.au

POSTAL ADDRESS:
Bandyup Women's Prison
PO Box 100
Guildford WA 6935



ReSet Service

Bandyup
Family Centre



Our aim is for families to be connected and experience “a good visit”

Reset delivers services to women, their families and friends in Perth prisons. We provide our services here at Bandyup and in the community after release.

FAMILY VISITOR CENTRE

ReSet staff at the Family Support Centre are available to talk to visitors, answer questions and provide emotional support. We can also assist where other types of support may be required.



HOW TO BOOK A VISIT

To visit a family member or friend, phone Bandyup Prison's Visit Bookings line:

Phone: (08) 9374 8710

Hours: 8:30am–12pm and 12:30pm–3:45pm, Monday to Friday

Closed weekends and public holidays

CENTRE HOURS

Mondays: 8:30pm–5:30pm

Tuesday & Thursdays: 9:45am–2:45pm

Wednesday & Fridays: Closed

Saturday, Sunday & Public Holidays: 8am–4:30pm

VISIT SESSIONS

The sessions below are for the COVID period only and are subject to change

■ Social Visits (60 mins)

■ Skype Visits (30 mins)

	Morning				Afternoon				
Mon	9:00			10:30	1:30		3:00		4:15
Tue	9:00	9:45		10:30	1:30		3:00	4:00	4:45
Wed									
Thur	9:00	9:45		10:30	1:30		3:00	4:00	4:45
Fri									
Sat	8:45	10:15			1:30		3:00		4:30
Sun	8:45	10:15			1:30		3:00		4:30

DRESS CODE APPLIES FOR ALL VISITORS

Please check www.correctiveservices.wa.gov.au or ask us for details.

STATUTORY DECLARATIONS AND YOUR VISIT

The prison completes security checks on all visitors before they can visit someone in prison. You need to complete a Statutory Declaration Form when visiting someone in prison for the first time. You will be required to bring identification documents and complete a Statutory Declaration Form at the visitor centre before you enter the prison. You can learn more at [Bandyup Women's Prison \(www.wa.gov.au\)](http://www.wa.gov.au) or ask ReSet staff about the types of ID you will need to bring.



PRISON CASHIER

Money can be transferred to a prisoner once you are a registered visitor via these methods:

- 1. Online payment** - we encourage the use of the online payment option. Send your request by completing and submitting the Prisoner [Deposit Fund Form](#) found at [Bandyup Women's Prison \(www.wa.gov.au\)](http://www.wa.gov.au)
- 2. EFTPOS** - card only (only until 3:15pm)
- 3. Cash and/or money order** - The Cashier's Office will accept EFTPOS card payments and cash at the time of your visit. The Cashier's Office does not carry change
 - The Entry Building will only accept cash on the weekends and/or after Cashier hours and only at the discretion of the officers.
 - The Cashier's Office is located in the Entry Building and is open between 8.00 am - 12.00 pm and 1.00 pm - 3.30 pm.
 - No money will be taken at the Entry Building/Cashier's Office between the hours of 12.00 pm to 1.00 pm.
 - Please ensure that the prisoner's full name is clearly written on the money order and envelope, as well as the sender's full name and address.
 - The amount you can send an offender will depend on their maximum phone and private cash account balance.

You can send a money order to:

Bandyup Women's Prison
PO Box 100
Guildford WA 6935